**Cary Office Address –** 5000 CentreGreen Way, Suite 350 Cary, NC 27513

**Important Phone Numbers**

**Broker Services** 1-866-714-9301 brokersupport@aetna.com

**Member Customer Services** 1-800-282-5366

**Pharmacy Member Services** 1-888-792-3862 to CVSC

**Dental Fax** 1-866-386-2329

**MidSouth Medicare Fax** 1-866-671-0162

**Translation Services** 1-877-756-4839 PIN #1201 for Translation Svcs.

**SPOC**  1-888-905-9500

**Aetna MAPD/PDP**

**Mail Apps to:**

Aetna Medicare Broker Enrollment Team/PO Box 14088/Lexington, KY 40512-4088

**Fax Apps to:** 1-888-665-6296 or 866-441-2341

**Email Apps to:** MedicareEnrollmentTransactions@aetna.com

**MAPD Enrollment Phone:** 1-855-338-7027

**PDP Enrollment Phone:** 1-855-338-7030

**First Health PDP**

**Mail Apps to:**

Coventry Health Care/First Health Part D/PO Box 7763/London, KY/40742-7763

**Fax Apps to:** 1-866-415-2232 Attention Enrollment Dept.

**PDP Enrollment Phone:** 1-855-389-9688

**MidSouth Sales - NC**

**Chris Hoff** 336-202-9473 (M) HoffC@aetna.com

**Robin Rankin** 919-337-1887 (O) 919-410-1394 (M) RgRankin@aetna.com

**Peggy Baulding** NC Triangle 336-791-3032 BauldingP@aetna.com

**Terri Herlica** NC Triad 336-202-0482 HerlicaT@aetna.com

**Clint Hill** NC Sandhills 336-963-0403 HillC6@aetna.com

**Larry Lane** NC Charlotte/Pied 973-219-7604 LaneL2@aetna.com

**Tamara Benton** NC Western828-260-9448 BentonT1@aetna.com

**MidSouth Sales – TN/SC**

**Sharon Dicorato** 860-969-7167 (M) DicoratoS@aetna.com

**Kim Horsky** 919-337-1857 (O) 919-316-9016 (M) HorskyK@aetna.com

**Jeremy Bridges** SC West 864-764-0272 BridgesJ4@aetna.com

**Matt Swenson** SC East803-230-2707SwensonM2@aetna.com

**Kyle Davis**  TN/MS 615-517-7595 DavisK3@aetna.com